Activation of a different hardware (pressure plate) in the BalanceLab software
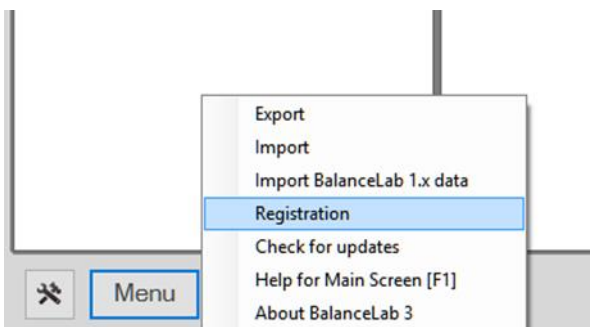
☝ Be sure to have the software key for the new hardware available!

Into BalanceLab connection bay (on the bottom side of the pressure plate)

Into Notebook /PC

1. Connect the USB cable of the new hardware to the PC/Laptop using the USB cable and be sure the power supply is connected.

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⚒ Menu

2. Start the SAM BalanceLab software

3. Click the "Menu" button in the main menu and select "Registration".

☞ In the "Registration Info" window, you see all registered software keys/ hardware. In the most cases, this would just be one hardware.

☞ In the box "Currently installed hardware", you should now see your new hardware serial number (if the new system is connected successfully).

If this is the case, please proceed with Step 4, if not press "Re-Detect connected hardware" or check the USB connection status of the hardware.

4. Press the "Add registration" button.

☞ A new window will open with input fields for the 16-digit software key.
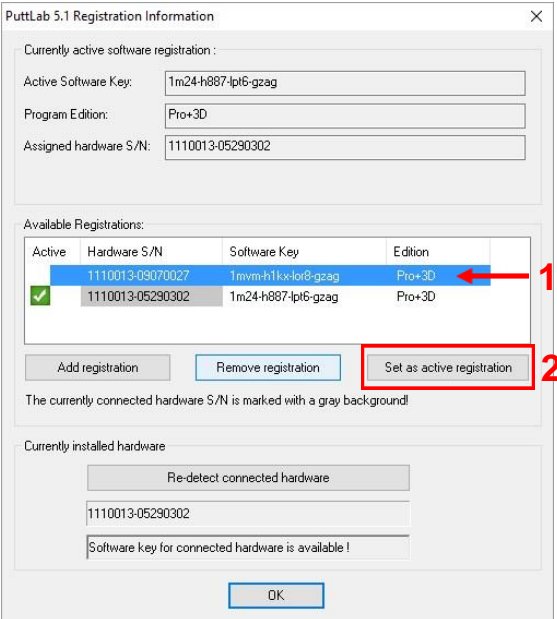
5. Please enter the new key.

☞ Be careful not to mix up numbers and letters. Especially number "1" and letter "I" ("L") or number "0" (zero) and letter "o" (as Otto) can easily be misinterpreted depending on the font used to print the software key.

☞ Basically all letters are small letters in the given key.

6. Press "OK" button to continue.
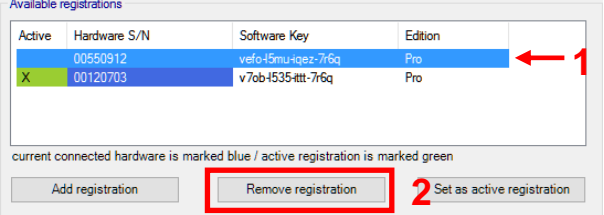
☞ If the new key is accepted, you will now see the registration in the "Available Registrations" list.

7. Highlight the new registration by clicking the line with the mouse (should be blue highlighted after selection).

8. Press "Set as active registration" button.

Delete registration for old unit

If the new hardware was a replacement for the old pressure plate and you'll only work with the new one, the old registration can be deleted:

- Select the line with the old Hardware/key in the "Available Registrations" list.

- Press "Remove registration" button.

- Press "OK" in the registration dialog and again start a measurement or training to check if the registration process was successful.

☞ You cannot remove the only registration, as it would leave your software without valid license!

☞ If you are still not successful with the registration, contact us under: support@scienceandmotion.com