

## Installation process

### General notes:

The SAM PuttStudio package includes the following components

- Projector and over-head ball tracking camera
- Holders for projector and camera (adapted to your specific needs)
- Accessories like tools, cables and calibration mat
- Remote install service and system setup (via Teamviewer / phone)

What is NOT included the standard package:

- No On-site installation (SAM will guide you for a self-installation)
- Desktop computer (Windows 10/11 gaming performance level)
- TV screens / displays / HDMI cables
- Additional cameras for live video

### How will the guided self-installation work?

After you decide to buy a SAM PuttStudio SAM Sports will contact you to determine the conditions for an ideal installation in your specific location.

The ideal conditions are dependent on different parameters like:

- Size of the putting green
- Room ceiling height and ceiling condition
- Light condition in the room
- Room layout and wall distances to the putting area

There is no standard setup that will fit into any location. It is very important to clarify all these points to avoid delivery of wrong components or malfunction of the system.

We kindly ask you to understand this and support us on any questions or aspects which may come up during the process. Thank you!

After all questions are answered and we have a common understanding how the Studio can be integrated into your location we will deliver the hardware.

Depending on your country the projector may be delivered from a local source.

SAM Sports will also deliver instructions how to self-install projector and over-head camera. If questions are coming up we are there to help you.

After the hardware install is done and cables are connected to the computer a remote session is scheduled where SAM Sports will do the software install in the first step.

If all hardware is functional a setup and calibration process needs to be done. This is guided by us and needs a person on your end to be able to fine adjust the over-head camera (software guided process).

On the same session we will guide you through the system and explain the basic functions including some test putts to check if everything is working as supposed.